



COMMUNICATION CHALLENGES IN NHS PRACTICE



An Intensive interactive workshop for specialty trainees, specialty doctors, clinical nurse specialists and advanced nurse practitioners. Other senior nurses and senior AHPs (Band 6+) are welcome to apply for this workshop.

Participants will work in a small peer group to address communication challenges from their own clinical practice. This course is designed to cover the learning outcomes of an advanced communication workshop for specialty trainees.

Topics may include:

- Discussing complex or distressing information
- Handling anger, emotional distress, collusion, and denial
- Shared decision-making and informed consent
- Discussing goals of care, levels of intervention and CPR status
- Handling poor performance
- Communication in teams and effective handover
- Addressing and preventing complaints

Friday 7th November, 9.30 am to 4.30 pm

Medical Education Centre, Western General Hospital

£250

BOOK ONLINE: [Click Here](#)



**EFFECTIVE
COMMUNICATION
FOR HEALTHCARE**