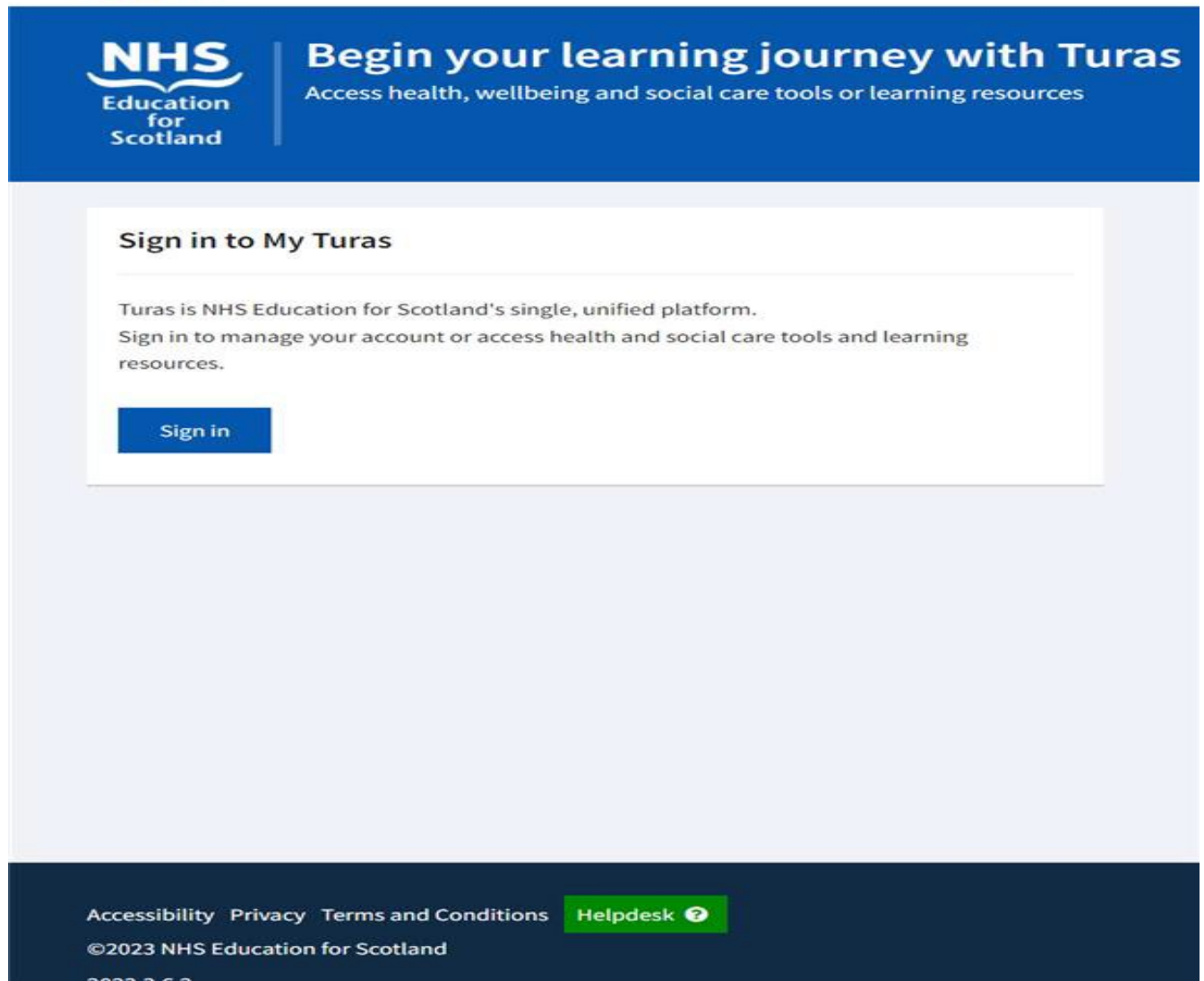


## Updating Email Address – TPM

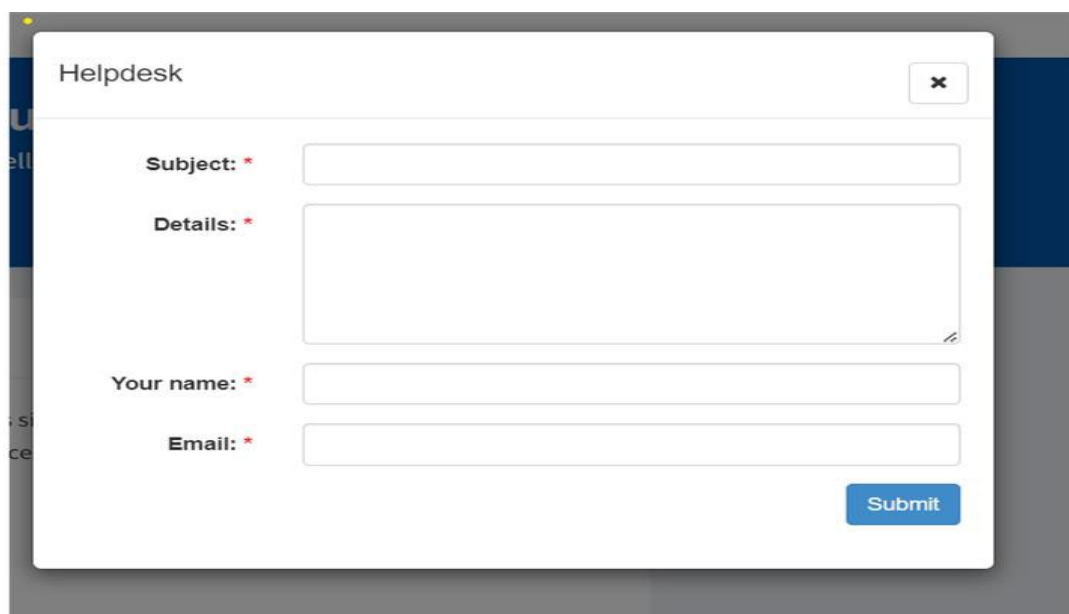
The administration teams can no longer update email addresses, please contact the helpdesk via the sign in page <https://turasdashboard.nes.nhs.scot/>. On this page click the green helpdesk button.

TURAS | My Turas



The screenshot shows the 'My Turas' sign-in page. At the top left is the NHS Education for Scotland logo. To its right is the heading 'Begin your learning journey with Turas' and the subtext 'Access health, wellbeing and social care tools or learning resources'. Below this is a white box titled 'Sign in to My Turas' containing the text: 'Turas is NHS Education for Scotland's single, unified platform. Sign in to manage your account or access health and social care tools and learning resources.' A blue 'Sign in' button is positioned below the text. At the bottom of the page, there is a dark blue footer with links for 'Accessibility', 'Privacy', 'Terms and Conditions', and a green 'Helpdesk' button with a question mark icon. Below the footer, the text '©2023 NHS Education for Scotland' and '2023.3.6.2' is visible.

In the helpdesk form please include as much detail as possible to help identify you e.g. old email address – included in details, Email to be used for Turas – added in details and in the email box, GMC number.



The screenshot shows a 'Helpdesk' form with the following fields:

- Subject: \*** [Text input field]
- Details: \*** [Large text area]
- Your name: \*** [Text input field]
- Email: \*** [Text input field]

A blue 'Submit' button is located at the bottom right of the form. A close button (X) is in the top right corner of the form window.