



Making Quality Improvement Fun: Is it possible?

DR CLAIRE GILROY

SPECIALTY DOCTOR EM



@CLAIREGILROY6

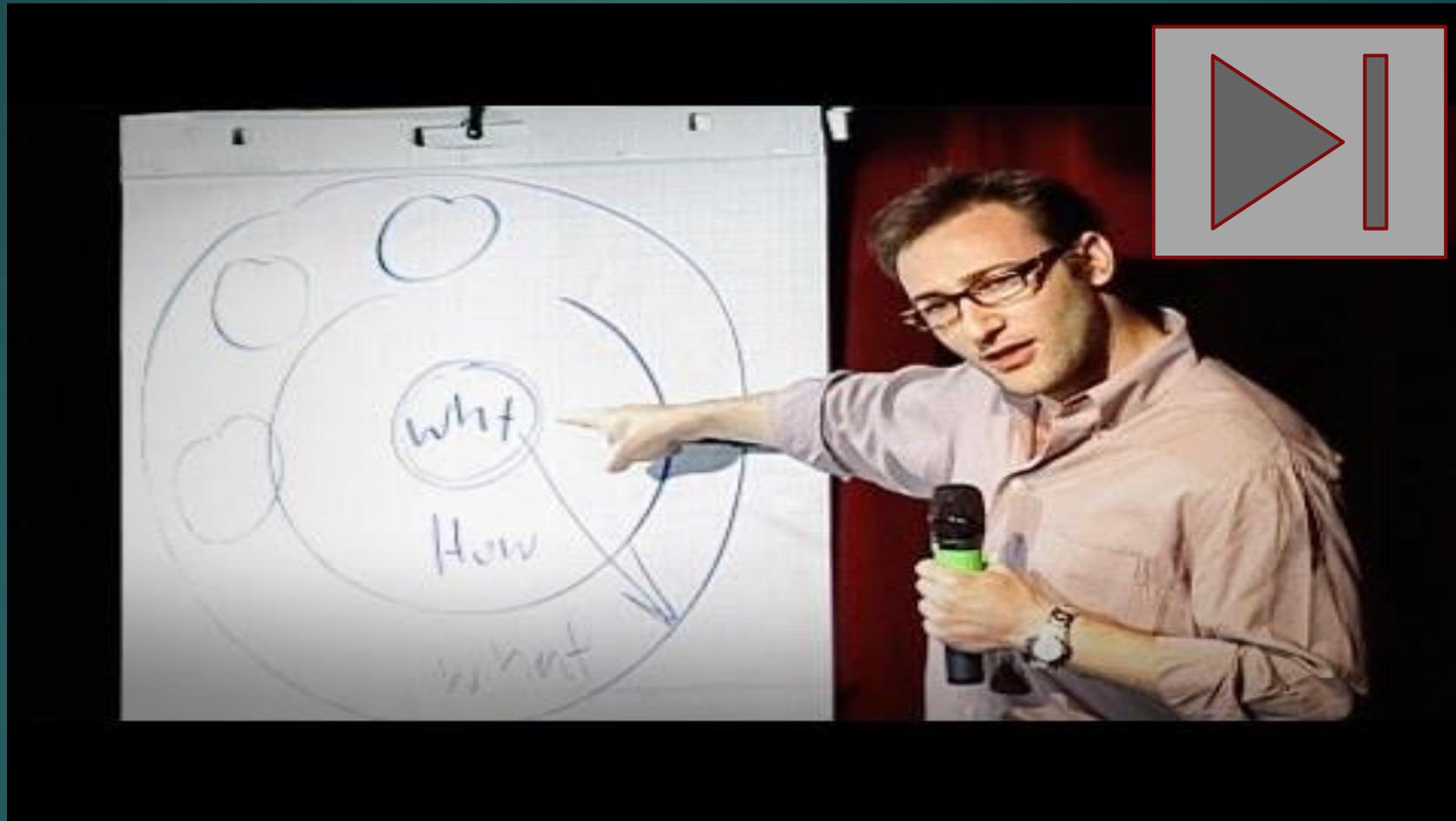


What I thought you might find useful....

- ▶ 2 sessions that helped me engage and influence
- ▶ Ideas - #ED3030
- ▶ Problem Solving - PPE Management
- ▶ National QI Programmes
- ▶ SAS Development Fund



Simon Sinek and the Golden Circle



What is your why?

- ▶ Summarise your project
- ▶ What problem will it solve?
- ▶ Illustrate how it will solve that problem.
- ▶ Tell me why I should be part of the team.



Use Local Knowledge

- ▶ Use your insights to influence and engage
- ▶ Choose your most influential members of staff



The #ED3030 story



Top Tip 4: Social Media can be your friend.
The tweet which started it all....



THE VISION



Ready for a **LEGO** Challenge?

30 Day LEGO Challenge

Follow the instructions for each day. The only rules is to have fun and use your imagination!

Day 1 You were hired for an important job to create a new paper creation.	Day 2 You were hired for an important job to create a new paper creation.	Day 3 You were hired for an important job to create a new paper creation.	Day 4 You were hired for an important job to create a new paper creation.	Day 5 You were hired for an important job to create a new paper creation.	Day 6 You were hired for an important job to create a new paper creation.	Day 7 You were hired for an important job to create a new paper creation.	Day 8 You were hired for an important job to create a new paper creation.	Day 9 You were hired for an important job to create a new paper creation.	Day 10 You were hired for an important job to create a new paper creation.	Day 11 You were hired for an important job to create a new paper creation.	Day 12 You were hired for an important job to create a new paper creation.	Day 13 You were hired for an important job to create a new paper creation.	Day 14 You were hired for an important job to create a new paper creation.	Day 15 You were hired for an important job to create a new paper creation.	Day 16 You were hired for an important job to create a new paper creation.	Day 17 You were hired for an important job to create a new paper creation.	Day 18 You were hired for an important job to create a new paper creation.	Day 19 You were hired for an important job to create a new paper creation.	Day 20 You were hired for an important job to create a new paper creation.	Day 21 You were hired for an important job to create a new paper creation.	Day 22 You were hired for an important job to create a new paper creation.	Day 23 You were hired for an important job to create a new paper creation.	Day 24 You were hired for an important job to create a new paper creation.	Day 25 You were hired for an important job to create a new paper creation.	Day 26 You were hired for an important job to create a new paper creation.	Day 27 You were hired for an important job to create a new paper creation.	Day 28 You were hired for an important job to create a new paper creation.	Day 29 You were hired for an important job to create a new paper creation.	Day 30 You were hired for an important job to create a new paper creation.
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FreeHomeschoolDeals.com



ab 30-day challenge

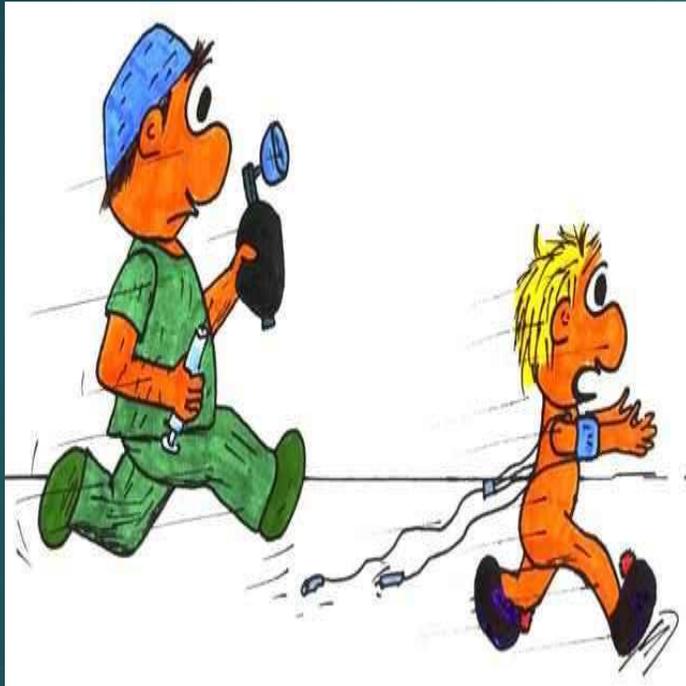
Day 1 15 sit ups 25 flutter kicks 30sec a/plank	Day 2 14 sit ups 40 flutter kicks 40sec a/plank	Day 3 16 sit ups 60 flutter kicks 45sec a/plank	Day 4 20 sit ups 70 flutter kicks 20sec a/plank	Day 5 24 sit ups 80 flutter kicks 10sec a/plank
Day 6 25 sit ups 100 flutter kicks 1min a/plank	Day 7 28 sit ups 100 flutter kicks 1min30sec a/plank	Day 8 26 sit ups 20 flutter kicks 20sec a/plank	Day 9 30 sit ups 120 flutter kicks 1min30sec a/plank	Day 10 32 sit ups 130 flutter kicks 1min30sec a/plank
Day 11 34 sit ups 140 flutter kicks 1min45sec a/plank	Day 12 35 sit ups 20 flutter kicks 20sec a/plank	Day 13 38 sit ups 150 flutter kicks 1min45sec a/plank	Day 14 36 sit ups 160 flutter kicks 1min30sec a/plank	Day 15 40 sit ups 180 flutter kicks 2min a/plank
Day 16 38 sit ups 20 flutter kicks 20sec a/plank	Day 17 42 sit ups 180 flutter kicks 2min30sec a/plank	Day 18 44 sit ups 200 flutter kicks 2min30sec a/plank	Day 19 46 sit ups 210 flutter kicks 2min30sec a/plank	Day 20 48 sit ups 220 flutter kicks 2min30sec a/plank
Day 21 50 sit ups 220 flutter kicks 2min45sec a/plank	Day 22 52 sit ups 230 flutter kicks 2min45sec a/plank	Day 23 54 sit ups 240 flutter kicks 3min a/plank	Day 24 56 sit ups 25 flutter kicks 20sec a/plank	Day 25 60 sit ups 250 flutter kicks 3min30sec a/plank
Day 26 62 sit ups 260 flutter kicks 3min30sec a/plank	Day 27 64 sit ups 280 flutter kicks 3min30sec a/plank	Day 28 70 sit ups 28 flutter kicks 20sec a/plank	Day 29 80 sit ups 290 flutter kicks 3min45sec a/plank	Day 30 75 sit ups 300 flutter kicks 4min a/plank



Team Snorlax



Peedie Pocket tweet



Twitter interface showing a tweet from Craig McRoberts (@CraigMicrobots) replying to @ClaireGilroy6. The tweet text is: "Is it not bag of kit? I qi'd the drugs last week. Also why is anaesthetist chasing naked child with unsheathed needle? #impendingdatix". The tweet has 2 likes and a reply from Claire Gilroy (@ClaireGilroy6) saying "Team haven't updated me." The interface includes a search bar, a back arrow, and a status bar at the top showing 49% battery and 11:01.

Craig McRoberts @CraigMicrobots
Replying to @ClaireGilroy6
Is it not bag of kit? I qi'd the drugs last week. Also why is anaesthetist chasing naked child with unsheathed needle?
[#impendingdatix](#)
8:30 p.m. · 24 Apr 17

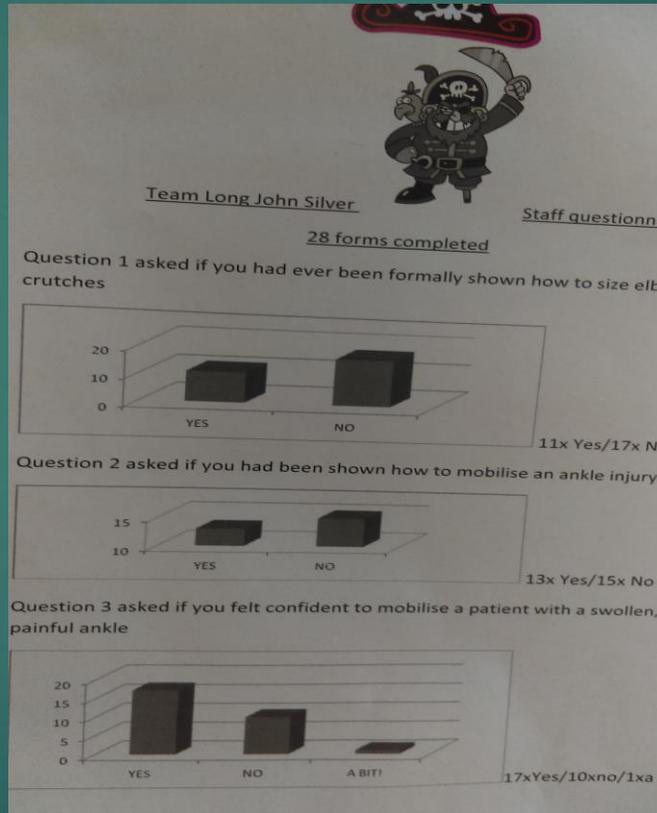
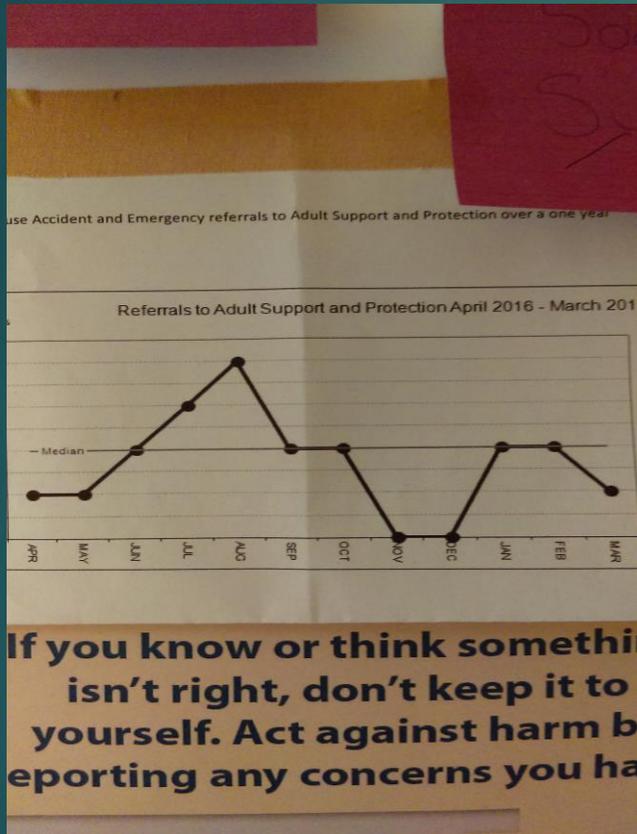
2 LIKES

Claire Gilroy @ClaireGilroy6 · 24 Apr
Replying to @CraigMicrobots
Team haven't updated me.

Tweet your reply



Data week!



ED 8030

Join the dots

12.16.5.17

We asked the department about their view regarding vulnerable adults and referral of vulnerable adults.

34 returned forms. One form incomplete/inappropriate therefore removed. 33 forms used.

- 30 could list 3 or more examples of vulnerable adults who present to the emergency department
- A further 3 people could name 1-2 examples
- 14 of 33 had made a vulnerable adult referral within Crosshouse. A further 3 had made referrals in other trusts.
- 13 of 33 stated they didn't know or where unsure of how to make a vulnerable adult referral
- Only 6 of 33 respondents aware of Athena in referral to ASP
- 4 respondents referred to symphony in their answer, two of which stated the referral form is on symphony.
- 4 respondents would call SW directly
- 12 responses know that SW had a role in vulnerable adult referrals

Our work this week is to educate the department on the referral procedure for vulnerable adults. Please ask any of our team about how to refer.

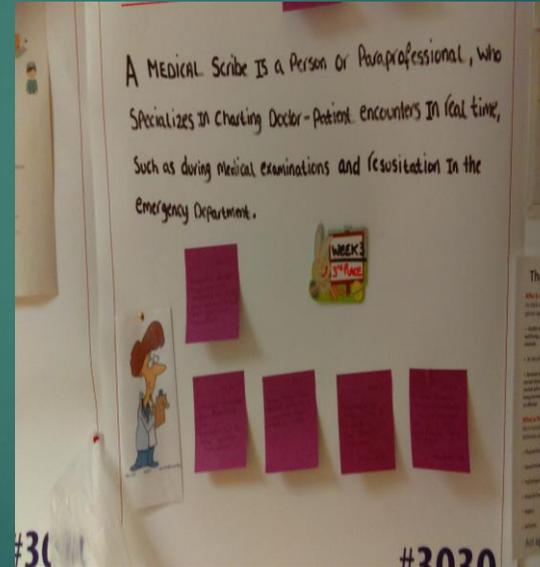


Theme of the week – feedback is important

Carrots vs apples



Qualitative

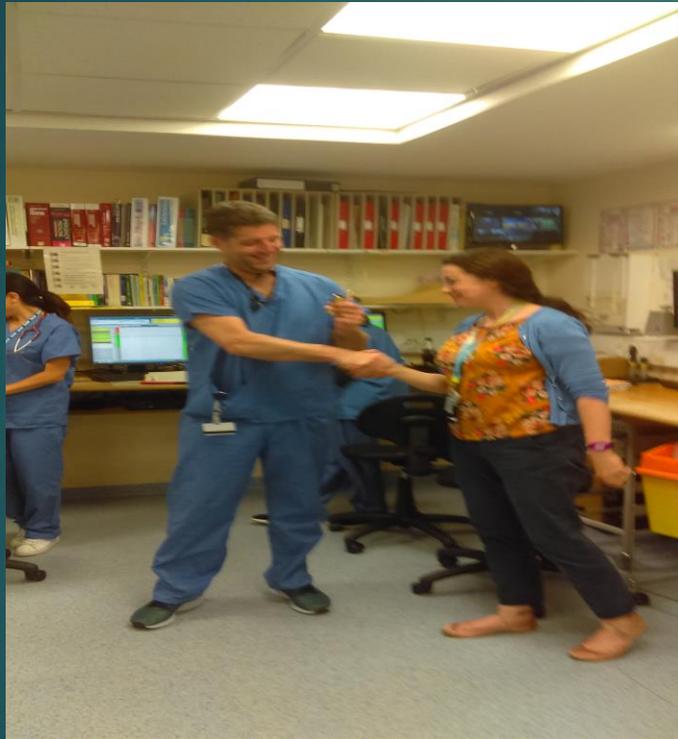


Real results

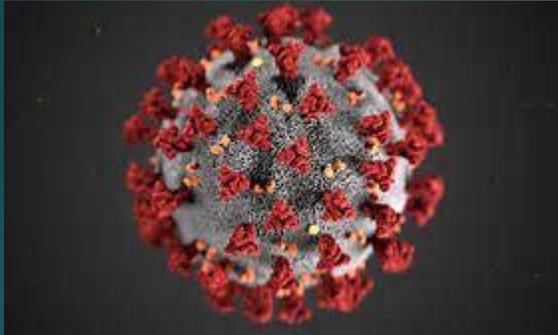
- ▶ Use of moonboots are down 62%,
- ▶ Number of x-ray requests with appropriate information increased by 40%
- ▶ Time to paediatric RSI decreased by 4 minutes
- ▶ Vulnerable Adult referrals to Social Work more than doubled.
- ▶ Paediatric room re-designed for teenagers
- ▶ Napping has decreased staff sleepiness by 90%



#Joyatwork



When QI and Service Development Collide



'lack of engagement'



Are you solving the right problem?



Lessons Learned

- ▶ Networking is essential skill for NHS staff
- ▶ Identifying issues is part of improvement
- ▶ Sometimes problems cannot be solved
- ▶ QI does not need to be successful to be useful



National Programmes



To be continued.....

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