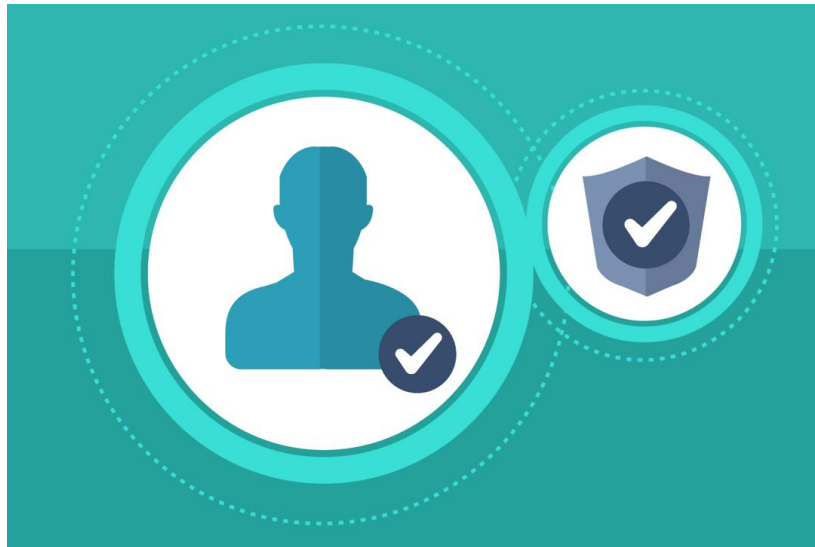**NHS**
Education
for
Scotland

# SAS Human Factors & Patient Safety:
# three-part online workshop series

## Friday 16th, 23rd and 30th October 2020



The SAS Development Programme is pleased to announce a series of virtual workshops on Human Factors and Patient Safety for SAS doctors and dentists to run in October 2020. This course will run in three 90-minute workshops, held over Microsoft Teams, as follows:

| Friday 16th October, 14:00-15:30 | Why things go wrong in complex systems |
| --- | --- |
| The first online workshop in this series will guide you on how to define common terms used in patient safety, and to describe the factors that contribute to complications in everyday work. It will address how to distinguish between human error and the results of wider systemic problems. | |
| **Friday 23rd October, 14:00-15:30** | **How to respond when things go wrong** |
| In part two, we will explore how to respond when things go wrong in complex systems such as those found in health and care settings, with a particular focus on improving leadership skills, team morale, and patient safety. | |
| **Friday 30th October, 14:00-15:30** | **Human Factors taster session** |
| The third and final workshop will explain the need for Human Factors in healthcare, so the design of how, where & with what we do our work matches capability. This workshop will explain Human Factors terms, and how HF can enhance wellbeing and performance of both individuals and their employing Health Boards. | |

Facilitator: Mark Johnston, Specialist Lead, Organisational Development, Leadership and Learning, NES

**Delegates must be available to attend all three workshops in the series**

Please email SASDevelopment@nes.scot.nhs.uk to book this course, confirming that you are available for all dates and times above

CPD is being applied for