

A stage with red curtains and a title card. The curtains are pulled back, revealing a dark stage floor. The title card is centered on the curtains.

An Inspector Calls

**A University Hospital Hairmyres
Production**

Starring

Helen Mackie, Claire MacDougall, Babu Mukhopadyhay, Ian Hunter

Supported by the Hairmyres Players and Chorus

Outline of today's performance

Prelude

Act I: UHH "An Inspector Calls"

Intermission/interactive session

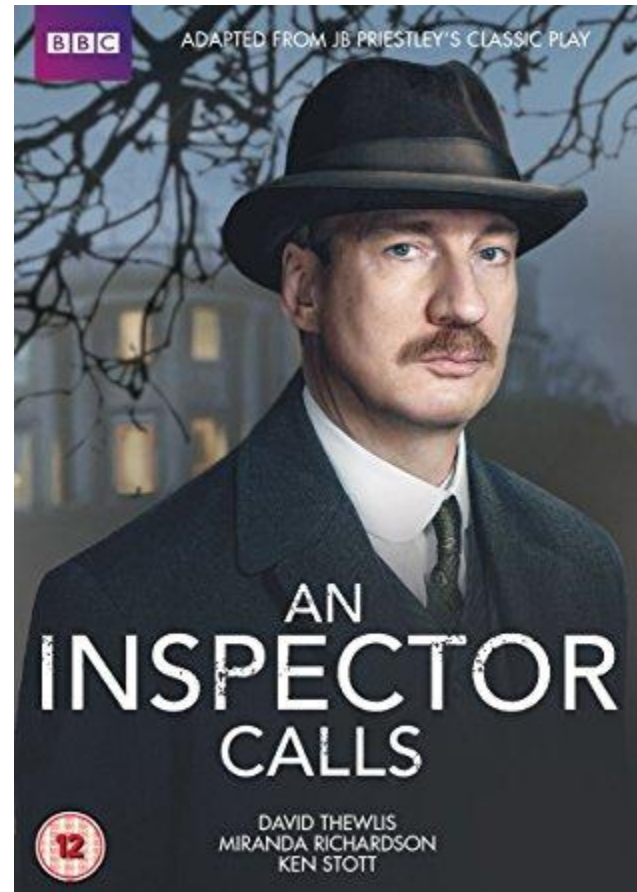
Act II: Your feedback

Act III: Education Governance

The Critics' reviews

“An Inspector calls” JB Priestly

- The play’s main theme is how we are all inter-connected
- Mysterious Inspector Goolle calls on an Edwardian Family with the news of a young woman's suicide.
- Each member of the family were involved with her in one way or another and contributed to her situation.
- All the 5 family members react very differently.



Our Inspection 23rd June 2015

- Medical FYs and CMTs
- Feedback informed from
 - 3 consecutive trainee surveys,
 - 2 visits
 - HIS report
- Major training concerns identified
- Threat to training posts unless immediate and transformational change

Hairmyres Hospital

“An (Deanery) Inspector Calls”

- Cast

- Dr Inmyday Tim
- Clinical Director, Gillian
- Dr Fury Babu
- Dr Busy Claire
- Dr Reason Lizzie
- Dr BMA Ren
- Dr Pedant Rosie

- Setting

- CD’s office a group of consultants meet to discuss a deanery report,

Reflections

- Anger, denial, over-rationalising, defeatism
- Recognition of Disconnect Senior/ Junior
- Different Trainees/ different Needs
- Engagement with trainees
 - Setting expectations/ trade offs
- Explicit Signposting of training resources.
- Optimising all opportunities for training
- Involving Trainees in the Improvement

C.H.A.R.T.E.R for success

C
H
A
R
T
E
R

- Crisis
- Harness,
- Avoid
- Resilience
- Team
- Exemplar
- Rejoice

Intermission



Simon
Kosman

Two Questions

- "How would/ did you/ your department respond to an inspection?"
- " in your department what are the gaps you need to address or improvements you need to make?"

Interactive session

- 4 themed "stalls"
- Showcasing all the different initiatives we employed
- Posters
- Hand outs
- Opportunity to ask questions

Leadership

Chief residents

Quality improvement

Training and educational Governance

- *"We don't live alone. We are members of one body. We are responsible for each other. And I tell you that the time will soon come when if men will not learn that lesson, then they will be taught it in fire and blood and anguish."*

Inspector Goolle; JB Priestly ; An Inspector calls

Leadership stall

- Babu/ Triumvirate/ Helen
- Focus at hospital wide level.
- Distributed leadership
- Task force
 - Pace setting
 - Involving Trainees
 - Guidance from Deanery reps
- Performance management
- Onion
- Focus on Boarders

Improvement Stall

Julie / Gillian/ Claire/ James

-
- Specific projects
- I.e. Handover
- Work with Rotas
- Feedback
- Clinic timetable
- Trainee survey
- Champions
- Cross over of learning to Surgery/ T &O
- Whole hospital approach
- etc
-

Stall 3 Training & Educational Governance

- . Brigitte/ Iain/ ?
-
- Providing assurance
- Monitoring training
- Training committee
- Surveys
- Etc

Chief residents

- 4 Chief Residents
 - JDF
 - Mini M&M
 - Buddy system
 - QI workshops
- any others

feedback

Ian Hunters talk

A photograph of a stage with red curtains. The word "FIN" is written in large, bold, yellow capital letters in the center of the image. The curtains are pulled back slightly on the left and right sides, revealing a dark stage floor. The background is a solid red color, matching the curtains.

FIN

notes

- Interactive session concludes with audiences groups feeding back and " voting" for the most helpful stall. (By placing dots for their favourite)
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- Timescale:
-
- By End of Feb each Stall needs to have a game plan.
-
- End of March all written Materials/ posters should be completed in draft for ready to get printed. Where possible use posters we have already used i.e. Fact of the day/ Chief Residents/ trainee Survey and feel free to create new ones
-
- Also wonder if we need a " dress Rehearsal" early April
-
- Ren and Rosie are going to Keep us to Time.
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- Brigitte and I are happy to discuss or take questions.
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- Other logistics
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- There is a free dinner on the Thursday evening, Brigitte, Ren, Rosie and I are planning to go and stay in overnight in Edinburgh. Would be great if others could join us
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How today will work

- Prelude
- Act I: “An Inspector calls”
- Intermission
 - In your tables you have $\frac{1}{2}$ hr to review the questions and explore our Stalls
- Act II : Feedback
- Act III : Ian Hunter
- FIN
- 9.30- 9.40
- 9.40- 9.50
- 9.50- 10-20
- 10.20- 10-40
- 10-40 to 11.00
- Coffee