BEING HUMAN VALUING OUR WORKFORCE



08:30 - 09:00: REGISTRATION 09:00 - 09:20: DR TRACEY GILLIES WELCOME

09:20 - 10:50: THE CULTURE OF OUR NHS

Dr Rhona Das: The hardest word: the importance of apology Dr Dave Caesar: Transforming care, starting with you Dr Rosie Baruah: To be biased is to be human: gender and medicine

11:10 - 12:40: PERSONALISED APPROACH TO CARE

Mr Tommy Whitelaw : You can make a difference Mrs Jennifer Gilroy-Cheetham : What made me feel safe Dr Caroline Elton: The fallacy of patient centred care: placing relationships at the heart of medical practice

12:40 - 13:30: LUNCH & POSTER VIEWING

13:30 - 15:00: LOOKING AFTER OURSELVES AND EACH OTHER

Dr Mike Farquhar: Why we need to talk about fatigue Dr Sangeeta Mahajan: To be or not to be Dr Mark Stacey: A bakers dozen of wellbeing skills

15:15 - 16:20: VALUING OUR WORKFORCE: LOCAL INNOVATIONS

Dr Jennie Higgs: Practise before practice: rehearsing challenging conversations Dr Carlyn Davie: "I've Datixed you" Dr Catherine Stretton: From Datix to Greatix Dr Imogen Smith: "You should do a reflection on that" Dr Cat Harley: An optimistic future: The GMC on wellbeing

16:25 – 16:55 DR CATH CALDERWOOD KEYNOTE LECTURE 16:55 – 17:00 THANK YOU AND CLOSE